

CURRICULUM VITAE

I am a creative and driven individual with master's degree in Information Systems with Computing. I am passionate about starting a career in development and so have recently completed an 18-month Coding Traineeship as a full stack developer. I have completed two real world projects to specification showing competent use in a wide range of front and back-end programming languages. I am a real people person with excellent communication skills at all levels. I am confident that I will hit the ground running and be an asset to your organisation.

PERSONAL DETAILS

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CODING TRAINEESHIP

IT Career Switch Ltd

Coding Traineeship – Full stack developer 18-month program

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

- Programming Languages – Java, PHP, C#
- ASP.Net Web API, ADO.NET
- Web Development – HTML5, CSS3, JavaScript, ReactJS, Redux, AngularJS, jQuery, Bootstrap and MaterialUI
- RDBMS – MYSQL 8
- REST API, Git, NodeJS, Express.js

I have recently passed my **Microsoft 70-480: Programming in HTML5 with JavaScript and CSS3**. More information on this certification can be found at: <https://docs.microsoft.com/en-us/learn/certifications/exams/70-480>

CAREER HISTORY:

June 2020 – Present

Career break

- I have invested time in studying and obtaining my Microsoft certification and completing coding and development projects to gain practical experience with the languages that I have studied.

Mar 2020 – June 2020
POSITION HELD:

DXC Technologies **Technical Support Analyst**

- Diagnosed, troubleshoot and resolved desktop, hardware and software related issues (desktops, laptops, monitors, printers, IOS and Android phones and software applications) via phone and remote access tools

- Provided support for Microsoft Windows 8 & 10, Exchange, Active Directory and Microsoft Office 2016/365
- Processed new hardware requests for new equipment such as desktops, laptops, monitors and printers
- Maintained records, logs, and the lifecycle of work requests; identified opportunities to upsell product/services
- Worked with co-workers and end-users to determine best course of action to resolve support tickets in a timely and satisfactory manner
- Strong knowledge or experience working with a ticket-based software and support system
- Worked with multiple support desks to ensure end-user satisfaction with out-of-scope issues

Jun 2016 – Dec 2017

POSITION HELD:

ASICS Technologies Pvt Ltd, India

Software Engineer

- Pivotal role in continuous improvements by identifying opportunities for improved performance in SQL operations and implementations, developing database solutions, best practices, software quality assurance and testing
- Created SQL scripts to scrape data for reports, communicated with clients for ad-hoc report implementation details and update web requests and controllers to serve new report.
- Involved in complete life cycle including analysis, design, development and testing
- Responsible for creating SQL queries and stored procedures using SQL server 2005
- Developed modules of the application in asp.Net and involved in writing C# classes and involved in development of web forms using asp.Net, HTML, JavaScript and C#.
- Database design and development of database objects in SQL server 2005 using Microsoft SQL server management studio express
- Responsible for design and development of web pages using HTML, CSS including AJAX controls and using ado.Net.
- Implement data-driven forms and custom bower components for AngularJS projects.
- Documented use cases, sequential diagrams, class diagrams during the construction phase for our module of project.
- Regularly provided team members with code reviews for GitHub pull requests.
- Part of Customer facing Support team for troubleshooting technical issues in the customer production system, committed to delivering excellence
- Demonstrated the ability to learn and perform trouble shooting for servers, network hardware, software applications, Cloud applications and their integration.

EDUCATION:

2018 – 2019

Dublin Business School

MSc Information Systems with Computing

2012 – 2016

Jain College of Engineering, India

BE Electronics & Communication Engineering